



City Council Report

AGENDA ITEM: 5j
DATE: 1-11-10

Date: January 11, 2010
To: City Council
Through: Bryan Raines, Deputy City Manager
From: Edward Quedens, Business Services Director
Subject: Purchase of a Replacement Voice Logging Recorder for the Police Department (Fully Funded by American Recovery and Reinvestment [ARRA], Justice Assistance Grant) (Contract #AD040505-A4-1-A9) "Citywide" Contract

Purpose and Recommendation

Council is requested to approve the Purchase of a Replacement Voice Logging Recorder as recommended. Contract pricing was obtained and evaluated by Police Department, and the Purchasing Division.

The Purchasing Division recommends authorizing purchase from the contract with Goserco, Inc. at \$295,100.00, including applicable sales tax.

Background/Discussion

Public Safety Communications (PSC) is required by Arizona State Records Law to maintain three (3) years of recordings for all incoming and outgoing emergency and non-emergency telephone calls. In addition, radio traffic is required to be maintained for the same period. Mesa Police Department, prosecutors, defense attorneys, private citizens, other agencies and the media use these recordings.

PSC currently utilizes two (2) 96 channel analog logging recorders. These recorders were purchased in March 2004 and are approaching cycle replacement. Maintenance on these recorders is increasing and parts are becoming obsolete; the drives used to record audio conversations to DVD are no longer supported. In addition, the current recorders are not capable of recording digital audio and therefore are unable to be modified to meet current recording needs. The industry standard for the life of a public safety audio recording device is five (5) years.

Staff recommends upgrading and replacing the recorders with a modern Verint recording system that is digital audio capable and is compatible with a P25 trunked radio system. Extensive research was completed and Verint was found to have the product which best fits PSC's needs.

Goserco has eighteen (18) Verint systems installed in Arizona and over 20 other systems in the Southwest region. This vendor also has technicians who have been trained and certified by Verint to provide service and repairs to the recording system. Verint recorders are currently on State Contract through Goserco Inc., a Mesa based company.

Alternatives

Council may choose not to authorize purchase from this contract.

Fiscal Impact

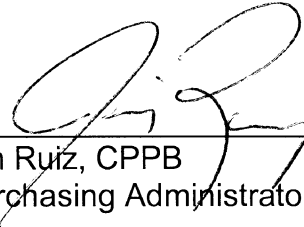
The total amount of \$295,100.00 is available in the Police Department's budget through Stimulus funding, ARRA [American Recovery and Reinvestment Act], Justice Assistance Grant (#2009-SB-B9-2970). There is no fiscal impact to the City until July 2013 when future funding will be needed for a service/warranty agreement.

Coordinated With


Police Department - Public Safety Communications



Pamela Chavez,
Management Assistant II



Jim Ruiz, CPPB
Purchasing Administrator



Edward Quedens, CPPO, C.P.M.
Business Services Director



Bryan Raines,
Deputy City Manager

**CITY OF MESA
PURCHASE RECOMMENDATION**

**DIGITAL VOICE LOGGING RECORDER
(AZ STATE CONTRACT #AD040505-A4-1-A9)
Contract Valid through April 7, 2010**

**Goserco, Inc.
Mesa, AZ**

Description	Proposal Pricing
<p>VERINT Digital Voice Logging Recording System per Proposal #5182 11-20-09 Rev B to include:</p> <p>Trunked Logging Recorder (TLR); Analog 911 Line Recording/Radio Talk Group Recording; Analog Position Recording; Central Archive Storage (CAS) and Audiolog Interaction Quality (AIQ); Network Attached Storage (NAS); Application Event Trigger (AET); Screen Recording (Using AET as the trigger for recording); Professional Services (installation services, training and all project management); and 3 years 8 months of Extended Warranty</p>	<p style="text-align: right;">\$295,100.00</p>