

Reporting Crime Online



The Internet offers you many ways to notify law enforcement of criminal activity. Online complaint forms are available on the websites of government agencies and other organizations that are working to fight certain types of crime. These complaints go into secure online databases that are available to hundreds of civil and criminal law enforcement agencies worldwide.

Any crime that is dangerous or life threatening should be reported directly to local law enforcement. Credit card companies and financial institutions should be notified by phone as soon as fraud is suspected. But crimes such as identity theft, computer hacking, spam, and telemarketing fraud may be best addressed by agencies that specialize in these problems. Here is a list of online reporting portals, emails, and phone numbers for the following complaints:

CHARITY FRAUD

- www.bbb.org: Better Business Bureau (BBB)
- www.ic3.gov: Internet Crime Complaint Center (IC3)
- www.fraud.org: National Fraud Information Center (NFIC)
- NFIC hotline at 800-876-7060

CHILD PORNOGRAPHY OR SEXUAL EXPLOITATION

- www.cybertipline.com: National Center for Exploited and Missing Children (NCEMC)
- NCEMC Hotline 800-THE-LOST (800-843-5678) 24 hours a day
- www.ic3.gov: Internet Crime Complaint Center (IC3)

COMPUTER INTRUSIONS AND CYBER THREATS

- www.ic3.gov: Internet Crime Complaint Center (IC3)
- www.treas.gov/usss/net_intrusion_forms.shtml: U.S. Secret Service
- www.us-cert.gov: U.S. Computer Emergency Readiness Team

IDENTITY THEFT

- www.ic3.gov: Internet Crime Complaint Center (IC3)
- www.consumer.gov/idtheft/: Federal Trade Commission (FTC)
- FTC's Identity Theft Hotline: 877-IDTHEFT (438-4338)
- www.bbb.org: Better Business Bureau (BBB)

INTELLECTUAL PROPERTY RIGHTS

- www.ic3.gov: Internet Crime Complaint Center (IC3)
- www.ice.gov/graphics/cornerstone/jpr/IPRForm.htm: U.S. Immigration and Customs Enforcement
- www.sba.org: Software Business Alliance

INTERNET-RELATED FRAUD

- www.ic3.gov: Internet Crime Complaint Center (IC3)
- www.consumer.gov/sentinel/: Federal Trade Commission (FTC)

MAIL FRAUD

- www.usps.com/postalinspectors/fraud/MailFraudComplaint.htm: U.S. Postal Inspection Service

OBSCENITY CRIMES

- <http://www.fcc.gov/cgb/complaints.html>: Federal Communications Commission (FCC)
- Email: fccinfo@fcc.gov
- www.obscuritycrimes.org: Morality in the Media

ONLINE SECURITIES FRAUD

- www.sec.gov/complaint.shtml: U.S. Securities and Exchange Commission (SEC) (investment-related SPAM email)
- Email: enforcement@sec.gov

ONLINE TRANSACTION INVOLVING A FOREIGN COMPANY

- www.econsumer.gov: Agencies from 19 nations

PHISHING

- reportphishing@antiphishing.org: Anti-Phishing Working Group
- www.ic3.gov: Internet Crime Complaint Center (IC3)
- www.consumer.gov/sentinel/: Federal Trade Commission (FTC)

PRIVACY VIOLATIONS

- www.privacyrights.org: Privacy Rights Clearinghouse
- www.bbb.org: Better Business Bureau (BBB)

SUSPICIOUS ONLINE PHARMACIES

- www.deadiversion.usdoj.gov/: Drug Enforcement Administration (DEA)
- 877-Rx-Abuse (877-792-8273)
- www.fda.gov/oc/buyonline/buyonlineform.htm: Food and Drug Administration (FDA)

TELEMARKETING FRAUD

- www.fraud.org: National Fraud Information Center (NFIC)
- NFIC hotline at 800-876-7060
- www.consumer.gov/sentinel/: Federal Trade Commission (FTC)

TERRORIST ACTIVITY

- www.fbi.gov/contact/fo/fo.htm: To find local FBI office
- <https://tips.fbi.gov>: Federal Bureau of Investigation (FBI)

UNSOLICITED COMMERCIAL EMAIL (SPAM)

- Email: SPAM@UCE.gov: Federal Trade Commission (FTC)
- www.sec.gov/complaint.shtml: Investment-related spam email

VIOLATION OF DO NOT CALL REGISTRY

- www.donotcall.gov/: National Do Not Call Registry

WIRELESS AND WIRELINE PHONE FRAUD

- www.fcc.gov/cgb/complaints.html: Federal Communications Commission (FTC)
- 888-CALL-FCC (888-225-5322)
- Email: Slamming@fcc.gov (when your phone service has been switched without your



National Crime Prevention Council

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