



# Clean Sweep/ Green Sweep Frequently Asked Questions



## What time are the containers delivered and picked up?

*Between the hours of 6:30 a.m. and 4:00 p.m.*

## Who can use the containers?

*Any non-commercial resident that lives on the street where the clean up is being held.*

## Can we stop illegal dumping?

*Unfortunately, illegal dumping cannot be totally eliminated, but you can help minimize it by your alertness. All participating residents should assist the Neighborhood Clean Sweep coordinator in patrolling the level of the container as well as the types of items being placed into it. By asking an illegal dumper to leave and telling them they can have containers delivered to their block by calling the number on the container can help to alleviate some of this frustration. Also, you may write down the license number and/or the company name and phone number listed on the vehicle, along with a description of the person illegally dumping, and notify the City of Mesa Clean Sweep/Green Sweep coordinator.*

## Why must the containers remain level?

*To allow for the safe tarping and transporting of the containers, all items must be inside and level with the top of the container. This includes any branches or items that may be protruding from the top of the container.*

## What if you need to get inside the containers?

*Do not enter the container(s) at any time. Containers may contain broken glass, items with sharp edges, branches with thorns, and other hazards. Use caution around containers at all times.*

## Why do the containers only sit on one side of the street?

*To maintain the safe flow of traffic as well as the safety of residents who are walking, bicycling or otherwise utilizing the street. Please use care when crossing the street to load the container.*

## Can you put a container in my driveway or backyard?

*No, in order for all participating residents to have access to the containers, they must be placed on the street.*

## Can the Clean Sweep/Green Sweep container be emptied or removed when it becomes full?

*Due to the scheduling of the Clean Sweep/Green Sweep program, the containers cannot be emptied or removed prior to the scheduled removal dates.*

## Can I ask the driver to move the container or how can I change the location of the container?

*We are happy to change locations up to two days prior to the delivery of boxes. Please do not ask the driver to make any changes. Also, please do not relocate boxes on your own. Costs to repair boxes damaged by illegal moving will be assessed.*

## What if I have an urgent Clean Sweep/Green Sweep matter during non-business hours?

*During non-business hours, please call (480) 644-2262 and select option 9.*

# Solid Waste Management Department



## HINTS FOR A SUCCESSFUL CLEAN SWEEP EVENT:

- ◆ Make sure that all participating residents are given a flyer with the dates and times roll-offs will be available as well as what items are acceptable for disposal.
- ◆ Make personal contact with all your neighbors. Does anyone need assistance to dispose of their items or trim their trees? Is there an elderly person living alone who could use a helping hand? Involve a church group or Boy Scout troop to assist and make this a community event.
- ◆ Are there items that you and your neighbors will be disposing of that are in good condition? Disabled American Veterans (480-835-5573), Desert Industries (964-8738), Family Attic (480-890-8455), Goodwill (480-655-9352), St. Vincent de Paul (480-644-0887) are just a few of the organizations that might be interested in collecting your usable, but no longer needed, items.
- ◆ Is there an abundance of old tires in your neighborhood? Is there someone with a truck who can haul them away? The Maricopa County tire collection site will accept 5 tires from a County resident free of charge on a yearly basis with a permit. Call 480-987-2498 for details or log on to the County website at [ww.maricopa.gov/solid\\_waste](http://ww.maricopa.gov/solid_waste) for tire disposal information and to download the necessary permit.
- ◆ Need to borrow a rake, etc.? The City of Mesa Code Compliance Division Tool Lending Program offers a tool bank for registered neighborhoods and community service groups to borrow tools for neighborhood cleanups. Tools may be borrowed for free, but must be signed out to a responsible party and returned to the Code Compliance Division by the agreed date. For more information, call 480-644-2061.

## FOR FUTURE REFERENCE

The City of Mesa Solid Waste Management Department offers Mesa residents a number of solutions to properly dispose of unwanted items and debris.

Please keep this information sheet for future reference.

## BULK ITEMS

For a nominal fee, the Solid Waste Management Department will come to your home and pick up bulky items such as furniture, mattresses, old toys and bagged trash. Call **480-644-2221** for details on collection fees and how to schedule a pick-up.

## APPLIANCE RECYCLING

For a nominal fee, Environmental Management will come to your home and collect appliances. Call **480-644-2221** for details on collection fees and how to schedule a pick-up. You may also bring your appliances, free of charge, to any of our Household Hazardous Waste collection events (limit of 2 appliances per event).

## GREENWASTE BARREL

Yard waste piling up? Call **480-644-2221** to order a green waste barrel for a nominal monthly fee. This barrel is specifically for loose yard waste such as grass, leaves, and branches, and is collected on a weekly basis.

## HOUSEHOLD HAZARDOUS WASTE COLLECTION EVENTS

The Solid Waste Management Department hosts collection events to properly discard your household hazardous waste such as paint, gasoline, tires and batteries. Call **480-644-2222** for details on collection dates and locations. There are also a number of other agencies that will help you dispose of these hazardous items that should NOT be disposed of in the Clean Sweep container:

Tires—Maricopa County (602-506-7299)

Oil—Call your nearest AutoZone, Checker Auto, Pep Boys or Jiffy Lube

Antifreeze—Ramsey Radiator (480-967-6322)

Visit the City of Mesa's Web site at [www.mesaaz.gov](http://www.mesaaz.gov) for programs and services available to residents.