



Wastewater Collection
PO Box 1466, Mesa, AZ 85211-1466
Phone: 480-644-4757
Emergency: 480-644-2262

SEWER BLOCKAGE INSPECTION AND REMOVAL SERVICE
FEE, PERMISSION, WAIVER AND RELEASE CONTRACT

By signing this Fee, Permission, Waiver and Release Contract ("Contract") you authorize the City of Mesa ("City") to locate, identify and evaluate the issue in your building sewer service line and attempt to restore service. This will result in an incurred fee assessed to your City Utility account in the amount of one hundred fifty dollars (\$150) in accordance with the City's Utility Rates and Fees (USF-4).

The Undersigned hereby represents, warrants, acknowledges, grants, and agrees to the following:

- A one hundred fifty dollar (\$150) fee is payable to the City for this service, regardless of result.
Permission is granted for the City and its employees to enter onto the Property to evaluate and attempt to restore service in the customer's sewer service line.
The Undersigned is the account holder and legal owner of the Property or has authority to act on behalf of the owner.
The undersigned hereby Waives, Releases and Indemnifies the City of Mesa of and against all claims that the Property owner, the owner's agents, employees, and assigns could make against the City and its employees for any damages resulting from actions taken consistent with the purpose of this Contract and the sewer blockage inspection and removal service.

This Contract will be kept on file in the City's Water Resources Department.

Date Printed Name

Property Address Phone

Signature

Please note: Additional customer information is on the back of this form.

For City Use Only

City Crew Leader/Representative Date Time

Has a plumber attempted to clear the blockage? ( ) Yes ( ) No

Plumbing Company Name Phone Number

- The Homeowner has to provide access to the service line, by clean out or exposed service only.
A City technician has checked the main and it is flowing freely at this time.

Findings:

Distribution: White - Wastewater Collection Pink - Customer CIS#

**The Mesa City Code** provides that property owners are responsible for cleaning, maintaining, unstopping and repairing the building sewer service line that connects their property to the public sewer system operated by the Water Resources Department.

The Mesa City Code

Title 8 - Health, Sanitation, and Environment

Chapter 4 - Sanitary Sewer Regulations

8-4-8: Building Connections; Permit, Approval, Records, and Responsibility:

(E) The property owner shall be responsible for the cleaning, unstopping, maintenance, and repair of the building connection piping serving the property from the owner's home or building to the public sewer, except as provided in Subsection (F) of this Section. (2809/Reso. 6567)

(F) Where the correction of a stoppage requires the repair or replacement of a damaged or broken section of the building connection and the damaged or broken section is located off-property in a street or alley, the Utilities Department shall make the repair or replacement. (2809/Reso. 6567)

**Note:** It is the property owner's responsibility to identify and locate the damaged or broken section. The best method of identifying and locating the damaged or broken section is to hire a licensed, bonded and insured plumber or contractor to break through any blockage, and locate and record the damaged or broken section with an inspection camera. The recording can then be provided to the City if the issue is off-property in a street or alley.

**Reminder:** Get several quotes. The City does not endorse any one company.

**There is a Service Line Warranty Program available** – The City of Mesa is notifying residents of a service line warranty program being provided by Service Line Warranties of America (SWLA). Please refer to the following webpage for more information: <http://www.mesaaz.gov/residents/customer-service-my-utility-account/service-line-warranty-program>