Cigna Pathwell Specialty

Support for your path to wellness

Cigna Pathwell Specialty® helps make specialty medications more accessible and easier to manage.

Medications in this program

Many specialty medications covered under the Cigna HealthcareSM medical benefit are part of Cigna Pathwell Specialty.

- Most need approval before they can be covered (precertification).
- Some have to be administered (given to you) by a Cigna Pathwell Specialty covered provider.*

Covered providers

Many local, affordable infusion providers participate in the Cigna Pathwell Specialty program. Go to Cigna.com/pathwellspecialty to see a list of covered providers.

Options include:

- Infusion suites. You may be able to have your treatment at a local infusion suite offering private rooms, personal TVs, free Wi-Fi and more.
- Hospitals and other providers. There are thousands of covered providers, including independent oncology centers and hospitals.
- In-home treatment. You may be able to have treatment in your own home, at a time that works for you. A licensed nurse will stay with you throughout your infusion and make sure you have everything you need.

Personalized support from a Pathwell Specialty care manager

If you have to move your treatment to a covered provider, our care managers can help. They're licensed, registered nurse case managers who have a deep understanding of your medical condition, the specialty medication(s) you're using and your insurance benefits. They'll take care of everything for you, so you can focus on your health and well-being. They'll:

- Help you find a treatment location that works best for you. They'll work with your doctor to get orders and information to your new provider.
- Work with your doctor's office to make sure your medication and treatment(s), such as infusions and injections, are covered (precertification).
- Check in with you to make sure your treatment is going well (as needed).
- Arrange for counseling and/or other support, (if you need it).



Questions? Our care managers are here to help. Call 877.505.3681, Monday–Friday, 8:00 am–7:00 pm ET. If you call outside of these hours, please leave a voice message.

Para obtener ayuda en español llame al número en su tarjeta de Cigna Healthcare.



^{*} Cigna Pathwell Specialty "covered providers" are providers, pharmacies and facilities that meet our quality and cost standards.

This includes the specialty pharmacy your doctor orders your medication from and the place where you're having your injection or infusion treatment done.