



LISR

Limited Income Senior Rate Program

APPLICATION

This program is a residential utility assistance program that provides a 30% discount on the Water Service Rate, one of the water rate components on a customer's bill. On a ¾" water service (most common size for residences), the discount reduces the fixed, monthly charge from \$32.97 per month to \$23.08 per month. This is an \$9.89 savings per month! This program does not change any other water rate component.

Who qualifies for this program?

- Senior Citizen – 60 years of age and older
- Applicant must be the utility account holder
- Permanent, full-time resident at the service address
- Limited income as defined by the Arizona Department of Economic Security Low Income Home Energy Assistance Program (LIHEAP)

INSTRUCTIONS

Income Qualification:

200% Federal Poverty Level (2025)

Household Size	Maximum Gross Income Level (Monthly)
1	\$2,510
2	\$3,407
3	\$4,303
4	\$5,200
5	\$6,097
6	\$6,993
7	\$7,890
8	\$8,786
9	\$9,683
10	\$10,580
11	\$11,476
12	\$12,373

INSTRUCTIONS (Continued)

INCOME:

Income DOES include:

- Wages
- Self-employment income
- Social security/disability
- Unemployment
- Child support
- Babysitting/childcare income
- Housekeeper/home health aides
- Retirement/Pension Income
- Alimony
- Cash Assistance
- Money provided to you by others such as family, friends, or other organizations

Income DOES NOT include:

- Insurance payments designated to repay a specific bill, debt, or estimate, which cannot be used for other reasons or needs
- Annuity accounts
- Earned income of a child under 16 years of age
- Cash gifts of \$50 or less
- Loans that must be repaid
- Funds received by a household member for the care and maintenance of a person who is not a household member
- Payments/vouchers received by the household from the state for the health/well-being of a foster child residing in the home
- Reimbursements for mileage, gas, lodging and meals
- Supplemental Nutrition Assistance Program (SNAP) Benefits
- Earned Income Tax Credit
- Earnings received from participation in a college work study program funded under Title IV of the Higher Education Act or Title XIII of the Indian Higher Education Program
- Cares Stimulus Payments

MESA LIMITED INCOME SENIOR RATE PROGRAM APPLICATION

Customer Account Number: _____ - _____

Applicant / Utility Account Holder Name: _____

Utility Service Address: _____

Phone Number: _____

Email Address: _____

Household (List the names of all those in the household including children):

	Name	Monthly Gross Income (See Instructions)
1		\$
2		\$
3		\$
4		\$
5		\$
6		\$
7		\$
8		\$
9		\$
10		\$
Total Income (See Instructions for Monthly Income Maximum):		\$

Certification: Under penalty of perjury and acknowledged by my signature below, I AFFIRM that the information provided in this application and all other items that pertain to my possible eligibility for this assistance are TRUE and CORRECT to the best of my knowledge.

Applicant's Signature: _____ Date: _____
(required)

MESA STAFF USE ONLY

Date Processed: _____ Eligible: ☐ Yes / ☐ No ☐ Entered in CIS Staff Initials _____
Reason Not Eligible: _____ Customer Notified: _____

Submittal Checklist:

- ☐ This Application
- ☐ Photocopy of Driver's License or other government-issued document that demonstrates 60 years of age or greater
- ☐ Copy of document that supports the income reported

Applications can be submitted by:

- Deliver to:
 - Downtown Dropbox – 55 N Center St (On 1st Street, east of Center St)
 - East Mesa Dropbox – 6935 E Decatur St (In parking lot)
 - Dobson Ranch Dropbox – 2425 S Dobson Rd (In parking lot of branch Library)
- Fax: (480) 644-5222
- Email to: BillingInfo@mesaaz.gov
- US Mail to:
 - City of Mesa
 - Attention Billing Services, MS1975
 - PO Box 1466
 - Mesa, AZ 85201-1466

Additional Documentation: Additional proof of income or other documentation may be required if requested during the review/award process.

Award Decision: Award decisions will be processed as soon as possible. New rate will be applied to the account if qualified and approved. Discounted rate will not be applied retroactively.

An award decision notice will be made to the email address on the application. If no email address is provided, notice will be attempted by phone.