



City of Mesa Performance Report Fiscal Year 2019

Welcome to the City of Mesa!

Located in Maricopa County and just 15 miles east of Phoenix, Mesa covers 138 square miles, is the third largest city in Arizona and the 36th largest city in the nation. The City provides the advantages of a thriving metropolis while maintaining the feel of a suburban environment.

The City of Mesa strives to provide excellent city services to its citizens. The City is working hard to implement the Mayor and Council’s Strategic Priorities:

- Community Safety** 
- Transforming Neighborhoods** 
- Placemaking** 
- Skilled and Talented Workforce** 
- Sustainable Economy** 

Performance Reporting

The City uses performance data as a tool to track and report on progress toward achieving outcomes at the strategic and operational level; and for improving service delivery for our citizens. Below is a selected set of indicators that provide a snapshot of the overall performance of the City of Mesa.

Performance Measure		FY2016	FY2017	FY2018	FY2019	Performance Trend (Up, Down, Stable)
Mesa Art Center						
Number of Participants	Actual	424,342	371,734	425,444	184,662 (1/19)	
	Target	420,000	420,000	441,000	441,000	
Library Services						
Number of In-House Visits	Actual	1,157,394	964,463	1,061,875	442,225 (3/19)	
	Target	1,184,833	1,172,719	1,156,131	1,141,328	
Economic Development						
New or Renovated Commercial Square Foot--Announced	Actual	1,251,798	1,167,972	1,192,323	1,155,879 (12/18)	
	Target	350,000	450,000	500,000	550,000	

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Performance Reporting (cont.)

Performance Measure		FY2016	FY2017	FY2018	FY2019	Performance Trend (Up, Down, Stable)
Environmental Management & Sustainability						
KWh Generated from Renewable Energy Sources	Actual	2,195,824	1,380,461	1,703,886	1,061,259 <i>(12/18)</i>	⬇️
	Target	-	2,148,456	2,148,457	2,137,600	
Overall Blue & Green Barrel Recycling Diversion Rate	Actual	31.9%	30.2%	29.3%	28.8% <i>(2/19)</i>	⬇️
	Target	-	31.7	31.2	30.9	
Parks, Recreation and Community Facilities						
Percent Capacity of Aquatics	Actual	-	-	62.75%	83% <i>(2/19)</i>	⬆️
	Target	80%	80%	80%	80%	
Number of Golf Rounds Played	Actual	61,046	51,915	62,573	30,325 <i>(2/19)</i>	⬆️
	Target	60,000	52,000	52,000	52,000	
Developed Park Acres per 1000 Residents	Actual	4.04	5.2	3.8	-	➡️
	Target	3.6	9.5	9.5	9.5	
Transportation						
Streets Network Pavement Condition Index (PCI)	Actual	75.6	75.6	76	77 <i>(2/19)</i>	⬆️
	Target	75	75	75	75	
Transit						
Number of Light-Rail Passengers	Actual	-	2,276,327	1,907,595	1,490,778 <i>(2/19)</i>	➡️
	Target	1,270,224	2,316,000	2,316,000	2,100,000	
Police						
Part 1 Crimes per 1000 Residents	Actual	29.89	28.06	26.5	23.7 <i>(2/19)</i>	⬆️
	Target	32.05	28.94	28.0	25.4	

Want More Data?

Check out Mesa's Data Portal: Data.MesaAZ.gov



Open Budget



Open Expenditures



City Council Strategic Priorities

For information about performance management at the City of Mesa go to

<https://www.mesaaz.gov/city-hall/office-of-management-budget/performance-excellence>