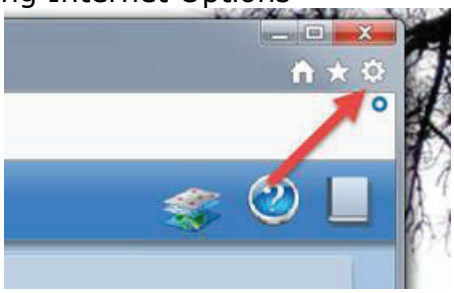
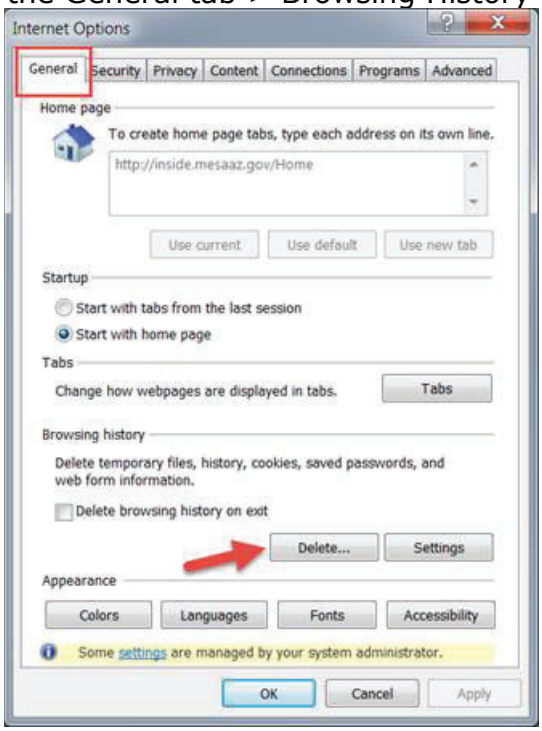
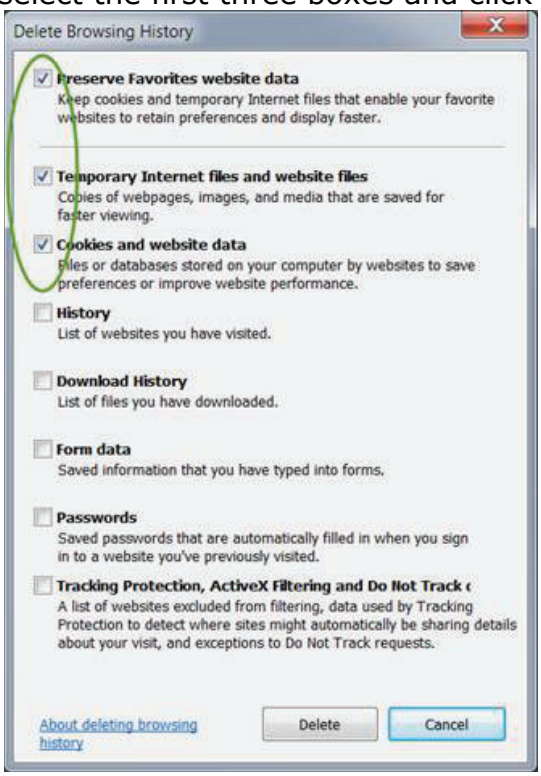
Clearing Cache – *Internet Explorer* **10/30/2017**

Anytime you're experiencing Internet Explorer issues on ANY webpage, including Accela, any of the Mesa Maps pages, etc., one of the first things you can try to solve the problem is clearing out your Cache.

Here's how to do that in Internet Explorer:

1. Get into the Settings on IE by clicking the little gear icon in the top right and selecting Internet Options
   a. 
2. Under the General tab > Browsing History click on "Delete"
   a. 

3. ONLY select the first three boxes and click "Delete"
   a. 

4. Completely close your browser and try and go back to the website you were having issues with.