

Dear Landlord,

Hopefully, you are doing well and staying healthy during this quarantine. As we continue into May with the stay at home order still in place, we wanted to see how everyone is doing and send some updates. First and foremost, we want to thank everyone who is currently working with us or has worked with us in the past.

- The housing specialists are trying to keep up with the influx of change reports, we appreciate you for working with us while we process these changes.
- As a reminder Initial Inspections will be scheduled on Mondays and Thursdays.
  - We are hoping to be able to start doing biennial inspections by June, however we will keep you updated on the exact time frame.
- If you have any tenants who are not voucher participants and are impacted by COVID-19 and unable to pay their rent please direct them to <https://housing.az.gov/> for assistance.
- Our Office is still currently closed to the public until further notice.
- Housing Staff will be working from home half of the week and in the office the other half- contact us by mail, email, fax or by phone.
- IHOM Program- we can also assist non-Voucher holders with Application Fees and Administrative costs. Do not forget we can assist with any tenant damages to a unit for voucher holders please see the request form. [Vacancy Payment Request Form](#) [PDF]
- HUD has also sent out a Q&A with information on the Moratorium, if you can post these or if your tenants have any questions you can either give them a copy of this or have then contact our office. [official HUD flyer](#)
- The City has launched the MESA Cares call center please follow the link for more information on resources. [www.mesaaz.gov/mesacares](http://www.mesaaz.gov/mesacares)
- As a reminder, we have moved over to Social Serve, you can list any of your vacant units here: [www.socialserve.com](http://www.socialserve.com)
- Also, we have an anticipated start date for our Security Deposit assistance program July 1<sup>st</sup>, 2020, there will be more information to come!

We encourage you to contact our office if you have any questions or concerns.