SAFETY NET ASSISTANCE APPLICATION

About the Mesa CARES Utility Assistance Program

- Utility assistance for delinquent residential utility accounts
- For those who have a financial hardship resulting from the COVID-19 pandemic
- Open to Mesa residents for Mesa, SRP and Southwest Gas utilities
- 30-day income look back period for household income qualification up to 300% federal poverty level
- Awards can be made up to the total open account balance
- Mesa Residents Only – Maricopa County residents and Pinal County residents should contact their county regarding assistance
- Funds will be awarded on a first-come, first-served basis until exhausted or December 30, 2020

THIS APPLICATION IS ONLY FOR MESA UTILITIES. TO GET ASSISTANCE WITH SRP AND SOUTHWEST GAS, PLEASE USE THE APPLICATION PROCESS THROUGH MESA CAN.

INSTRUCTIONS

(1) Income Qualification:

300% Federal Poverty Level

Household Size	Maximum Income Level (Monthly)
1	$3,190
2	$4,310
3	$5,430
4	$6,550
5	$7,670
6	$8,790
7	$9,910
8	$11,030
Each Additional	$1,120

INSTRUCTIONS (Continued)

(2) Household Income received in the PAST 30-DAYS:

Income DOES include:

- Wages
- Self-employment income
- Social security/disability
- Unemployment
- Child support
- Babysitting/childcare income
- Housekeeper/home health aides
- Retirement/Pension Income
- Alimony
- Cash Assistance
- Money provided to you by others such as family, friends, or other organizations

Income DOES NOT include:

- Insurance payments designated to repay a specific bill, debt, or estimate, which cannot be used for other reasons or needs
- Annuity accounts
- Earned income of a child under 16 years of age
- Cash gifts of $50 or less
- Loans that must be repaid
- Funds received by a household member for the care and maintenance of a person who is not a household member
- Payments/vouchers received by the household from the state for the health/well-being of a foster child residing in the home
- Reimbursements for mileage, gas, lodging and meals
- Supplemental Nutrition Assistance Program (SNAP) Benefits
- Earned Income Tax Credit
- Earnings received from participation in a college work study program funded under Title IV of the Higher Education Act or Title XIII of the Indian Higher Education Program
- Cares Stimulus Payments

(3) COVID-19-Related Financial Hardships Include:

Reduction or Loss of Income

- Terminated Employment
- Furloughed Employee
- Reduced Work Hours by the Applicant's Employer
- Business Closure
- Reduced Work Hours by the Applicant to care for Dependent Child or Disabled/Vulnerable Adult household member who is unable to care for themselves
- Reduced Work Hours by the Applicant due to COVID-19 Illness (self or family member) requiring the Applicant to self-quarantine, as ordered by a Health Care Professional
- Loss of Income due to a rescinded job offer due to the COVID-19 Pandemic

Health and Safety Concern Resulting in Increased Expenses

- Unexpected daycare expenses due to school or day care closures, or closure of Adult Care Facility which required other care arrangements
- Unexpected medical expenses due to COVID-19 related illness not covered by health insurance
  - Increased basic living expenses for households with individuals 65 years or older who attended senior centers and/or community centers to obtain basic living necessities and are now unable due to closure and/or self-isolation

CITY OF MESA SAFETY NET ASSISTANCE APPLICATION

Customer Account Number: _____ - _____

Account is in the name of: _____

Utility service address: _____

Applicant Name: _____ **Phone Number:** _____ **Email Address:** _____

Household (List the names of all those in the household including children):

	Name	Income Last 30 Days (Instructions #2)	COVID-19 Impact? (See Instructions #3)
1		$	
2		$	
3		$	
4		$	
5		$	
6		$	
7		$	
8		$	
9		$	
10		$	
	Total Income (See Instructions #1 for Income Maximum):	$	

We ☐ HAVE ☐ HAVE NOT also applied for Mesa CARES Utility Assistance through Mesa Community Action Network (Mesa CAN / A New Leaf). Duplicate awards of Mesa CARES assistance will be resolved at the sole decision and discretion of the City.

Certification: Under penalty of perjury and acknowledged by my signature below, I AFFIRM that the information provided in this application and all other items that pertain to my possible eligibility for this assistance are TRUE and CORRECT to the best of my knowledge.

Applicant's Signature: _____ Date: _____

MESA STAFF USE ONLY

Date Processed: _____ Eligible: ☐Yes / ☐ No ☐ Entered in CIS Staff Initials _____

Reason Not Eligible: _____ Customer Notified: _____

Applications can be submitted by:

- Delivery to:
  Downtown Dropbox – 55 N Center St (On 1st Street, east of Center)
  East Mesa Dropbox – 6935 E Decatur St (In parking lot)
  Dobson Ranch Dropbox – 2425 S Dobson Rd (In parking lot of branch Library)
- Fax: (480) 644-3066
- Email to: MesaSafetyNet@mesaaz.gov
- US Mail to:
  City of Mesa
  Attention Credit Services
  PO Box 1466
  Mesa, AZ 85201-1466

Additional Documentation: Proof of income, documentation regarding income loss, or other documentation may be required if the City requested during the review/award process.

Award Decision: Award decisions will be processed as soon as possible. US Mail deliveries do take longer than the other methods listed. Every attempt will be made not to disconnect service for those who have applied once it is received and while the application is pending. If there is a service interruption, please contact the City's Customer Service office at (480) 644-2221.

An award decision notice will be made to the email address on the application. If no email address is provided, notice will be attempted by phone.