Contacting the Police by Phone

Emergency: Crime In Progress ~ Fire ~ Medical
9-1-1

Non-Emergency: (480) 644-2211
Option 1 = Spanish ~ 2 = Police ~ 3 = Fire

When the Call Taker answers, state Your Name, Address Where You Are, Phone Number, and a Brief Description of the Incident. For Example: This is Sally Smith at 12345 N. Example Street in Mesa, AZ. My Phone Number is (480) 123-4567. There is a man in the parking lot trying all of the door handles. (Note: You can choose to remain anonymous, but we still need you to give the address where the incident is occurring.) Then STOP and allow the Call Taker to ask you questions. The Call Taker needs to type in your answers in a certain order so the Dispatcher can determine how many Officers to send and which direction they need to come from. The Call Taker is talking to you, but the Dispatcher can see all of your answers as they come in and is communicating with the Officers to get them to you quickly.

Mesa Police Department
P.O. Box 1466 ~ Mesa, AZ 85211-1466
www.mesaaz.gov/police

Working Together Will Help Keep Our Community Safe!

The Officer You Had Contact With Today:
Officer: ___________________________ Badge #: ____________
Incident Number: ____________________________

Working with the Police

Establishing a positive interaction with Mesa Police.

Juveniles & Police
~ Information contained in this pamphlet pertains to both Juveniles and Adults.
~ Know the Laws: Curfew, Liquor, Trespassing, and Noise Ordinances.
~ Know the contact information for your child’s friends and their parents.
~ Discuss with children: techniques to resist negative peer pressure and how to call the Police if they need help.

If The Helicopter is Overhead
~ The helicopter patrols Mesa and assists with Calls for Service. Pilots are Sworn Mesa Police Officers.
~ Listen for announcements. Lost Child: Please assist in the search for your area. Looking for a Suspect: Return inside your home or work place.
~ At night, to assist the helicopter, please turn on exterior lights.
~ If you have questions about the Helicopter when it is circling, call the Non-Emergency number: (480) 644-2211—Not 911.
~ Never point a Laser at any aircraft. (A.R.S. 13-1213—Class 1 Misdemeanor. U.S.C. Title 18, Chapter 2, Sec. 39A—Up to 5 Years in Prison.)
BEING DETAINED OR ARRESTED

If an arrest is going to be made, understand the following:
~ Per A.R.S. 13-1204.A.8.(a): Aggravated Assault and A.R.S. 13-2508: Resisting Arrest, you DO NOT have the right to resist arrest or fight with an Officer.

If you are stopped by Police for a lawful investigation and/or detention, understand the following:
~ You are being detained by the Officer for an investigation; you DO NOT have the right to walk or run away.
~ The Officer may detain you for a reasonable amount of time to conduct an investigation.

CONTACT DURING A POLICE INVESTIGATION
(Home, Work, Public)
~ Have all persons involved in the incident available for contact by the Officer.
~ If there are any weapons in the home leave them where they are and notify the Officer of their existence.
~ Notify Officer regarding any need for medical attention, injuries, contagious diseases, or mental disabilities.
~ Keep your hands visible.
~ If you have pets, kennel them or put them in a secure location.
~ Stay calm.

CONTACT DURING TRAFFIC STOPS
~ Pull to the RIGHT as soon as possible and in a safe manner.
~ Put your vehicle in Park and roll down your window. If at night, turn on your dome light.
~ Keep your hands visible.
~ Do not reach for anything until instructed by the Officer.
~ Stay calm.